



# MAINTENANCE GUIDE & CLEANING



**REGALBOARD**™  
Woodlike Vintage Composite Decking

[www.sentaiwpc.net](http://www.sentaiwpc.net)



# MAINTENANCE GUIDE

## THANKS FOR CHOOSING SENTAI WPC GROUP SHARE CO.,LTD PRODUCED REGALBOARD™ DECK FOR YOUR OUTDOOR LIVING EXPERIENCE.

(Please keep this guide near at hand and the following maintenance instructions will guarantee a longer life for your decking)

Regalboard, molded from natural wood, while unlike natural wood, it can be with ultra-low maintenance, easy to care for and requires no costly staining, sealing or varnishing. However, even so, all exterior building materials require some form of cleaning; all your Regalboard deck needs, to have a long-lasting beautiful life is an occasional sweep with soapy water and a gentle power wash.

Regalboard cap anti-microbial properties also make it germ resistant and completely hygienic for the whole family.

Here below are some general care points that may be helpful to your daily maintenance.

### Important Tips

- If possible, try and install your deck last in the construction process. If this is not possible, your deck should be properly covered at all times with a sheet of tarp or construction grade plastic to avoid damaging the surface.
- Cement, PVC glues, paint and etc. may stain, damage and discolour the surface of the deck. To prevent this from occurring, install Regalboard deck after all masonry and painting work has been completed on site. This is very important, as the capillary-like grain pattern will make the cleaning not so easy if the above mentioned stuffs form stubborn stains.
- Water, aqueous salt solutions, detergent solutions, dilute acids and alkalis are acceptable as cleaner.
- Strong detergents, oxidisers and certain chemical solvents and undiluted chlorine are some common materials that may come in contact with your deck and are not compatible with the cap. Prevent these materials from interacting with the Regalboard decking boards.

- Butyl acetate

- Kerosene

- Butyl Alcohol

- Ethyl Alcohol

- Sulfuric Acid

- Aromatic Solvents

- Xylene

- Toluene

- Benzene

- Acetone

- 2-Butanone

- Chlorinated Solvents

- To ensure that the cleaner sourced from the shop will not damage the cap, test a small patch of decking or a scrap piece of Regalboard material before massive use will be necessary.

- Periodically move, or remove, furniture, door mats, planters and other deck accessories to avoid differential weathering. WARNING: When move or remove heavy article that sits on your deck, to make sure it will be lift, but not dragged away rudely, as the rough cap surface may be scratched or damaged which will not be covered by the warranty.

- Mineral deposits that occur as a result of the evaporation of solutions with high salt contents can leave white residues on a deck surface. The primary cause(s) of this is due to the water quality and/or surrounding environment. One should avoid allowing water with a high mineral content to pool on the deck surfaces where possible.



# CLEANING GUIDE

## Tool:

- \*Hard-bristled broom
- \*Soap/cleaner
- \*High pressure hose with fan tip
- \*Sponge

## Important Tips

### STEP 1:

Make sure to take the withered leaf, grass, bulky debris, muds and etc away from your deck, then apply soapy water to your deck with a sponge.

### STEP 2:

Sweep the liquid over your deck using the hard-bristled broom, making sure to remove all dirt and residue from the gaps between the decking boards. Sweeping in the direction of the grain is best.

### STEP 3:

If residue and/or dirt are still evident on your deck, a high pressure hose is very effective in removing stubborn and unavoidable organic waste.

For best results, high pressure hose your deck whilst simultaneously brushing it with a hard-bristled broom and soapy water.

**WARNING:** Use a high pressure hose with a wide fan tip at pressures under 1500 psi. Remember to keep the hose at least 300-400mm away from the surface when spraying.

Please exercise extreme caution as pressure washing can damage your deck if done incorrectly. And for Regalboard, due to it is fixed from top by our magic screw and take the soft cap characteristics into consideration, special attention should be paid to the screwing position, as the pressure washers may enlarge the screw holes to affect the invisible effect. If you notice any changes to the surface of your deck, stop immediately.

# CLEANING & CARE

CIRCUMSTANCES	RECOMMENDED SOLUTIONS
<b>Dirt &amp; Debris</b>	Clean deck and remove dirt and debris. Soap and hot water is all that is needed or by using a pressure washer.
<b>Oil/Grease/Food</b>	Rinse these kinds of stains as soon as possible (make sure to handle it within 7 days) by warm, soapy water and sponge.
<b>Minor Scuffs</b>	For the Regalboard end, there is possibility to be with minor scuffs when applied in heavy traffic commercial area for long time use. If so, the board matching color paint can be proposed to have it re-coated.
<b>Ice &amp; Snow</b>	Some rock salt can be adopted to melt the ice and snow before remove them. Only a plastic edge shovel can be used and Never use a metal shovel on the deck, for it may scratch the deck, which is not covered by the warranty. Note that surface slip resistance will be reduced with ice, snow or similar present and care should be taken on these occasions.
<b>Sanding &amp; Brushing</b>	It is not recommended to sand or brush the Regalboard deck, for it will change the surface appearance or even damage the protective covering material, which will void the warranty with respect to any condition caused by such sanding or brushing.
<b>Bird droppings</b>	Apply warm, soapy water with a sponge, then brush with a hard-bristled broom or spray with a high pressure hose.
<b>Heat sources and fire</b>	Composite products may retain heat when situated close to heat and fire sources. Proper caution should be taken when Regalboard is installed near heat sources and fire to ensure no damage occurs to the deck.

**Note:** The above conditions are considered to be normal maintenance and are therefore not covered by the Regalboard limited warranty.

If any further questions or if you have a cleaning or care query that not covered here, please do not hesitate to contact us (info@sentaiwpc.net) for assistance.