

## SENTAI WPC GROUP SHARE CO.,LTD

### PRODUCT LIMITED WARRANTY

SENTAI WPC GROUP SHARE CO.,LTD(Hereinafter abbreviated as "SENTAI GROUP") warrants to the original purchaser ("Purchaser") that, for the period of time set forth in the following sentence, under normal use and service conditions from an authorized SENTAI GROUP products distributor/agent/dealer, that: SENTAI GROUP products shall be free from material defects in workmanship and materials. And shall not

- \*Split, splinter, rot, flake or corrode,
- \*Suffer structural damage from termites or fungal decay,
- \*Permanently discolour or lose its characteristic colour,
- \*Wear through the surface wear layer under normal traffic conditions for the application.

#### Fade resistance

In normal usage, based on the application described by the relevant installation guide, SENTAI GROUP product's colour will not fade more than 5 Delta E (CIE) Units for a warranty period from the date of original purchase.

The term of such warranty shall be,

Thirty(30) years for Regalboard™ residential application,  
Twenty(20)years for Regalboard™ commercial application,

Twenty-five(25) years for Endurea™ residential application,  
Fifteen(15)years for Endurea™ commercial application,

Twenty-five(25) years for Armorshell™ residential application,  
Fifteen(15)years for Armorshell™ commercial application,

Ten(10) years for Kindwood® solid profile residential/commercial application,  
Five(5)years for Kindwood® hollow profile residential/commercial application,

Ten(10) years for Atlas™ residential/commercial application,

from the original purchase from SENTAI GROUP and is installed and maintained



according to manufacturer's guidelines.

If a defect occurs within the warranty period, Purchaser must, within thirty (30) days from discovery of the claimed defect but no later than the end of the warranty period, notify SENTAI GROUP in written form.

Purchaser must include in this notification proof of purchase and statement & photos explaining the defect and date the Products were installed. SENTAI GROUP may request additional information.

After reviewing all information, SENTAI GROUP shall make a determination with respect to the validity of such claim. If SENTAI GROUP confirmed this Purchaser's claim valid, SENTAI GROUP's sole responsibility shall be, at its option, to either replace the defective products or refund the portion of the purchase price paid by Purchaser for such defective products.

Other Costs: This warranty shall not cover and SENTAI GROUP shall not be responsible for costs and expenses incurred with respect to the removal of defective SENTAI GROUP products or the installation of replacement materials, including but not limited to labor and freight.

And SENTAI GROUP shall have no further liability of obligation except as expressly stated herein.

Under no circumstances will SENTAI GROUP be reliable for special, incidental or consequential damages, whether such damages are sought in contract, in tort (including but not limited to negligence and strict liability) or otherwise, and SENTAI GROUP's liability with respect to defective SENTAI GROUP products shall in no event exceed the replacement of such products or refund of the purchase price, as described above.

Replacement Proportion: after the original purchase date, the purchaser's recovery shall be prorated in the following manner,

Product Range	Application	Years Since Purchase	Percentage covered
	Commercial	1-8	100%
		9-11	80%
		12-14	60%
		15-17	40%
		18-20	20%
	Residential	1-10	100%
		11-15	80%
		16-20	60%
		21-25	40%
		26-30	20%

	Commercial	1-7	100%
		8-9	80%
		10-11	60%
		12-13	40%
		14-15	20%
	Residential	1-10	100%
		11-14	80%
		15-18	60%
		19-22	40%
		23-25	20%
	Commercial	1-7	100%
		8-9	80%
		10-11	60%
		12-13	40%
		14-15	20%
	Residential	1-10	100%
		11-14	80%
		15-18	60%
		19-22	40%
		23-25	20%
	Residential/ Commercial (Solid)	1-6	100%
		7	80%
		8	60%
		9	40%
		10	20%
	Residential/ Commercial (Hollow)	1	100%
		2	80%
		3	60%
		4	40%
		5	20%
	Residential and Commercial	1	100%
		2	80%
		3	60%
		4	40%
		5	20%

Exclusions from Warranty Coverage:



Anhui Sentai WPC Group Share Co.,LTD

#6, Guohua Road, Economic and Technological  
Development Zone of Guangde County, Anhui, China, 242000.  
[www.sentaiwpc.net](http://www.sentaiwpc.net)

SENTAI GROUP does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any condition attributable to: (1) Improper installation of SENTAI GROUP products and/or failure to abide by SENTAI GROUP's installation guidelines, including but not limited to improper gapping; (2) use of SENTAI GROUP products beyond normal use and service conditions, or in an application not recommended by SENTAI GROUP's guidelines and local building codes; (3) Movement, distortion, collapse or settling of the ground or the supporting structure on which SENTAI GROUP products are installed; (4) any act of God (such as flooding, hurricane, earthquake, thunder and lightning, etc), environmental condition (such as air pollution, mould, mildew, etc.), staining from activity substances (such as dirt, grease, oil, etc) but without in-time cleaning and maintenance or normal weathering (defined as exposure to sunlight, weather and atmosphere which will cause any colored surface to gradually fade, chalk or accumulate dirt or stains); (5) slight color variations between products due to variability in the components used to manufacture products or normal weathering; (6) Improper handling, storage, abuse or neglect of SENTAI GROUP products by Purchaser; (7) Decay caused by fasteners; (8) Ordinary wear and tear.

Moreover, it is expected that darker, solid colors typically show scratches and dirt more easily and, therefore, require more maintenance than light colors. Similarly, very light colors soil easily and must be cleaned often. All colors require basic cleaning and care for optimal performance. This is not a defect and is specifically excluded from this warranty.

It is expected that darker, solid colors have a higher surface temperature when exposed to sunlight and lighter colors a cooler temperature. This is not a defect and is specifically excluded from this warranty.

This warranty may not be altered or amended except in a written instrument signed by SENTAI GROUP and Purchaser. No person or entity is authorized by SENTAI GROUP to make and SENTAI GROUP shall not be bound by any statement or representation as to the quality or performance of SENTAI GROUP products other than contained in this warranty.